**1. COLLECTION MANAGEMENT:**  
Basic Settings for Collection Management  
 Company Codes for SAP Collections Management.  
 Collection Strategies  
 Organizational Structure: Segments, Collection Profiles, Collection Groups etc  
 Promise to Pay: Create RMS ID, Create Status Profile etc.  
 Number Range Interval for Case  
 Case Types  
 Customer Contacts: Define Result of Customer Contact.  
 Resubmit: Define Resubmission Reason.  
 SAP Dispute Management Integration:  
 Work list: Define Distribution Procedure

**Integration with Accounts Receivable Accounting**  
 Activate SAP Collections Management  
 Activate/Deactivate Standard Implementation for Mapping in FI-AR  
 Activate Distribution per Company Code  
 Make Settings for Promise to Pay  
 Business Partner Settings  
 Business Partner  
 Define Groupings and Assign Number Ranges  
 Business Partner Settings  
 Activate Synchronization Options  
 Easy Access  
o Transfer of Data from SAP AR to FSCM Collections Management  
o Generation of the Work List.  
o My Work List  
o Supervisor – All Work list  
o Promise To Pay

**2. DISPUTE MANAGEMENT**  
Dispute Case Processing  
 Create RMS ID  
 Element Types and Case Record Model  
 Create Element Type  
 Create and Process Case Record Model Financial Supply Chain Management & Treasury

**Course**  
 Create Attribute Profile  
 Create Values for Attribute "Escalation Reason"  
 Create Profile for Case Search  
 Configure Text IDs  
 Create Text Profile  
 Create Status Profile  
 NUMBER RANGE for Case  
 Define Case Types  
 Define Derivation of Element Types  
 Define Automatic Status Changes  
 Define Document Category for Attachments to Dispute Cases

**Process Integration with Accounts Receivable Accounting**  
 Activate Process Integration for SAP Dispute Management  
 Define Default Values for Creation of Dispute Cases  
 Automatic Write-Off of Dispute Cases:- Edit settings  
 Activate Assignment of Open Credits and Payments  
 Enter Accounting Clerk Identification Code for Customers  
 Correspondence

**Easy Access**  
 Creation of Dispute Case  
 Manage Dispute Case  
 Closing of Dispute Case: Fully and Partial Payments  
 Clearing of Dispute Case through Credit memo  
 Automatic Write-off of Dispute Case

**3. CREDIT MANAGEMENT:**

**Overview SAP Credit Management**

**Basic Settings**  
 Define Credit Control Area  
 Assign Company Code to Credit Control Area  
 Technical architecture of SAP Credit Management  
 Master data in SAP Credit Management  
 Business partner  
 Credit limit  
 Credit ratings  
 Create Risk Classes  
 Integration with Accounts Receivable & SD  
o Define Credit Segment Financial Supply Chain Management & Treasury Course  
o Assign Credit Control Area and Credit Segment  
o Define Credit Exposure Categories  
o Define Recon a/c Without Credit Management Update  
 Reporting  
 Mass activities  
 Enhancements  
 Easy Access  
Master Data  
Master Data Mass Changes/Display

**4. Business Partner**  
 Business Partner Setting  
 Business partner no. Range  
 Business partner and Customer Master Data Synchronization  
 TREASURY AND RISK MANAGEMENT  
 Cash Management:  
 Cash Position  
 Cash Concentration  
 Liquidity Management:  
 Liquidity Forecast  
 Manual Planning  
 Memo record  
 Comparing Payment advice

**5. Working Capital Forecast**