**1. COLLECTION MANAGEMENT:**
Basic Settings for Collection Management
 Company Codes for SAP Collections Management.
 Collection Strategies
 Organizational Structure: Segments, Collection Profiles, Collection Groups etc
 Promise to Pay: Create RMS ID, Create Status Profile etc.
 Number Range Interval for Case
 Case Types
 Customer Contacts: Define Result of Customer Contact.
 Resubmit: Define Resubmission Reason.
 SAP Dispute Management Integration:
 Work list: Define Distribution Procedure

**Integration with Accounts Receivable Accounting**
 Activate SAP Collections Management
 Activate/Deactivate Standard Implementation for Mapping in FI-AR
 Activate Distribution per Company Code
 Make Settings for Promise to Pay
 Business Partner Settings
 Business Partner
 Define Groupings and Assign Number Ranges
 Business Partner Settings
 Activate Synchronization Options
 Easy Access
o Transfer of Data from SAP AR to FSCM Collections Management
o Generation of the Work List.
o My Work List
o Supervisor – All Work list
o Promise To Pay

**2. DISPUTE MANAGEMENT**
Dispute Case Processing
 Create RMS ID
 Element Types and Case Record Model
 Create Element Type
 Create and Process Case Record Model Financial Supply Chain Management & Treasury

**Course**
 Create Attribute Profile
 Create Values for Attribute "Escalation Reason"
 Create Profile for Case Search
 Configure Text IDs
 Create Text Profile
 Create Status Profile
 NUMBER RANGE for Case
 Define Case Types
 Define Derivation of Element Types
 Define Automatic Status Changes
 Define Document Category for Attachments to Dispute Cases

**Process Integration with Accounts Receivable Accounting**
 Activate Process Integration for SAP Dispute Management
 Define Default Values for Creation of Dispute Cases
 Automatic Write-Off of Dispute Cases:- Edit settings
 Activate Assignment of Open Credits and Payments
 Enter Accounting Clerk Identification Code for Customers
 Correspondence

**Easy Access**
 Creation of Dispute Case
 Manage Dispute Case
 Closing of Dispute Case: Fully and Partial Payments
 Clearing of Dispute Case through Credit memo
 Automatic Write-off of Dispute Case

**3. CREDIT MANAGEMENT:**

 **Overview SAP Credit Management**

**Basic Settings**
 Define Credit Control Area
 Assign Company Code to Credit Control Area
 Technical architecture of SAP Credit Management
 Master data in SAP Credit Management
 Business partner
 Credit limit
 Credit ratings
 Create Risk Classes
 Integration with Accounts Receivable & SD
o Define Credit Segment Financial Supply Chain Management & Treasury Course
o Assign Credit Control Area and Credit Segment
o Define Credit Exposure Categories
o Define Recon a/c Without Credit Management Update
 Reporting
 Mass activities
 Enhancements
 Easy Access
Master Data
Master Data Mass Changes/Display

 **4. Business Partner**
 Business Partner Setting
 Business partner no. Range
 Business partner and Customer Master Data Synchronization
 TREASURY AND RISK MANAGEMENT
 Cash Management:
 Cash Position
 Cash Concentration
 Liquidity Management:
 Liquidity Forecast
 Manual Planning
 Memo record
 Comparing Payment advice

**5. Working Capital Forecast**